



**NAMIBIA UNIVERSITY  
OF SCIENCE AND TECHNOLOGY**

**FACULTY OF COMMERCE; HUMAN SCIENCES AND EDUCATION**

**DEPARTMENT OF GOVERNANCE AND MANAGEMENT SCIENCES**

<b>QUALIFICATION: BACHELOR OF BUSINESS INFORMATION ADMINISTRATION</b>	
<b>QUALIFICATION CODE: 07BBIA</b>	<b>LEVEL: 6</b>
<b>COURSE CODE: BAP621S</b>	<b>COURSE NAME: BUSINESS APPLICATIONS 2B</b>
<b>SESSION: JANUARY 2023</b>	<b>PAPER: PRACTICAL</b>
<b>DURATION: 2 HOURS</b>	<b>MARKS: 100</b>

<b>SECOND OPPORTUNITY EXAMINATION – QUESTION PAPER</b>	
<b>EXAMINER(S)</b>	<b>MS. L. BEUKES</b>
<b>MODERATOR:</b>	<b>MS. S. KLAASSEN</b>

<b>INSTRUCTIONS</b>
<ol style="list-style-type: none"><li>1. Read the instructions carefully before answering the questions</li><li>2. Answer ALL the questions.</li><li>3. Write clearly and neatly.</li></ol>

**THIS PAPER CONSISTS OF 4 PAGES (Including this front page)**

**Question 1**

**Marks: 35**

Type the following document neatly on A4-Portrait paper. Ensure that you execute all the instructions at the end of the second page. Use normal margins, font Arial, font size 12, and the correct line spacing.

**Typist:**  
 Main Heading: Virtual Offices  
 Use the Word Art description Black, Text 1, Outline Background1, Hard Shadow Background 1, u/c, cent

**2. What Is a Virtual Office?**

A virtual office gives businesses a physical address and office-related services without the overhead of a long lease and administrative staff. 2.1 With a virtual office, employees can work from anywhere but still have things like:

a mailing address,  
phone answering services,  
meeting rooms, and  
videoconferencing.

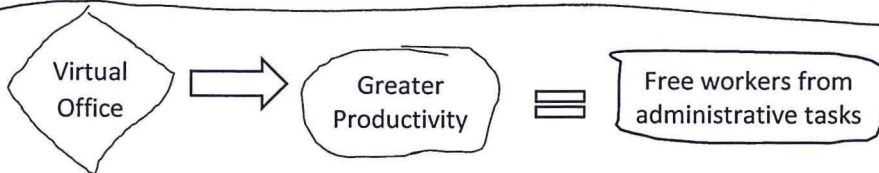
} Insert round Bullets, s/s

**1. The virtual office**

u/c

Location is becoming less ~~important~~ essential to organizations as work is becoming something you do, not someplace you go.

Just as there are varying degrees of virtuality, there is also a variety of mobile and remote work environments to understand ← **insert 1<sup>st</sup> reference**



**3. Advantages and Disadvantages of a Virtual Office**

The ~~appeal~~ appeal of a virtual office to users is twofold.

**3.1 Advantages**

Dls between numbers

3.1.1 ~~First, the m~~Monthly cost of a virtual office is far less than that of a traditional office. 3.1.3 No waiting for a lease to expire or incurring the cost of a broken lease.

3.1.2 ~~Virtual offices has none of the~~ No maintenance and upkeep costs, nor does it need to be staffed.

3.2 Disadvantages

3.2.1 ~~Some of the services that a virtual office arrangement offers require pre-~~ planning to utilize.

~~For example, many packages come with limited use of conference rooms or limited teleconferencing and videoconferencing services.~~

3.2.3 ~~Users may find the lack of flexibility limiting and inconvenient.~~

3.2.4 There is also the potential for distractions that come with working from home ~~and therefore some workers might not be as productive when operating in a virtual office environment~~ which influence productivity ← **insert 2<sup>nd</sup> reference**

3.2.2 Virtual offices also may have restricted access on nights and weekends\*. **Insert Footnote**

Insert Drop Cap, Bold

With a virtual office, employees can work from anywhere but still have things like a mailing address, phone answering services, meeting rooms, and videoconferencing.

**INSTRUCTIONS**

1. Type paragraphs in chronological order.
2. Use drawing tool to insert the correct shapes (Diamond, Oval & Rounded Rectangle)
3. Footnote – “Not applicable to all virtual office users” (Bold, Italics, 10)
4. Insert Picture Watermark – use picture with trees (Scale 100%, washout)
5. Insert Page numbers (excluding 1<sup>st</sup> page).

**Table of Content Information:**

6. Heading 1 - Paragraph Headings 1, 2, 3 (Font size 14)  
Heading 2 - Paragraph Headings 3.1. 3.2 (Font size 13)

**Please insert the following references:**

7. Use the two links in the given folders to insert the references)
8. Insert Reference List.
9. Insert a Table of Content (Automatic Table 2).

**Question 2****TOTAL: 30**

Retrieve the ProfsFinancial and adhere to the instructions that follow:

**INSTRUCTIONS**

1. In the Database ProfsFinancial use the table Sales M to create a simple query that will display the Client First Name, Product Name, and Investment Amount.
2. Use the table Products to create an action query that will display the products that use mutual funds.
3. Use the tables Products & Sales M to create a joint table. Please delete the current link by right-click on the link and press delete. Create a new link with Commission. Create a query that will display the clients who received commission of 60 from the suppliers of Laurier only.

***Under Reports use Reps1 to format the report.***

3. Create a header titled AGM Report - Font Lucida Sans, Size 20, Bold, u/c, Colour - Blue Green, Theme - Slice.
4. Page number which shows the current page and total number of pages – bottom right corner.
5. Insert Today's Date only in the top right corner. (Full Date).
6. Insert AGM Logo from the folder next to the title in the top left corner.
7. Insert your name & student number in the header.
8. Go to layout view and resize all columns to fit perfectly.
9. Print all queries as well as the report.

**QUESTION 3 – PUBLISHER****[35]**

The following question is an Invitation that contain information about a virtual baby shower. Please design the Invitation Card according to the instructions below.

Insert Baby Shower Card – Under Built It Templates, Invitation Cards, Baby Shower 5.

Colour Scheme: Teal

Font: Comic Sans

Page Size: Quarter-Sheet Top Fold

**Page 1 –Top Front Cover**

BABY SHOWER INVITATION– Font: Curlz MT, 24

**Page 2**

Delete top part – 1<sup>st</sup> block

2<sup>nd</sup> Block – type the info below in Colonna MT, 16, cent:

<p><b>HONORING</b></p> <p><b>LAUREN HAUKONGO</b></p> <p><b>&amp;</b></p> <p><b>BABY RODGER</b></p>
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**Page 3**

**1<sup>st</sup> Place holder:** Type the following in Font: Informal Roman, 10, u/c, cent.  
Please join us for a virtual baby shower to celebrate little Rodger

**2<sup>nd</sup> Place holder:** Font Comic Sans, 10, Bold, Cent  
Contact person: 0813331717

**3<sup>rd</sup> Place holder:** Type information below, Font: Comic Sans, 8, cent. Please bold date and time.

<p>Lauren will be opening gifts via Facebook live on Saturday, 12 November 2022, at 16:00 Please text Lauren for a direct link &amp; details how to join.</p>
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**Last Place holder:** Font: Calibri, 11, cent, Bold Mailing Address.

<p>Mailing Address: Lauren Haukongo, 27 Beethoven Street, Windhoek-Wes Registry: Baby Company &amp; Amazon</p>
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**Page 4: Back of Invite**

Please use online picture to insert a picture of “Baby in pram clip art” – center position.